

HOW TO CONTACT US

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You may also view this catalogue along with any announcements or special offers on our website at: www.smbbearings.com

INQUIRING

If you are not sure of the SMB reference, don't worry. We can identify most other manufacturers' part numbers or work from an accurate description of the bearing. Occasionally, we may request a sample or a drawing. Our sales office will quote against most small to medium inquiries immediately although for out-of-stock quantities, we may have to check delivery times and reply the next working day. There is usually only a longer delay for non-standard items or large inquiries.

ORDERING

Orders may be placed by phone, fax, post or e-mail. We may request written confirmation on telephone orders for larger orders, orders for non-standard items or orders with special delivery conditions.

DELIVERY

We offer a number of UK and international despatch methods:

UK Services

Post: First Class Post or Special Delivery (guaranteed by 12.30 next working day).
Next Day: a range of timed UK courier services.
Same Day: urgent delivery by van or motorcycle.

International Services

Post: International Packet Post and International Registered Post (for insured items).
Courier: a range of global delivery options from urgent next day to low cost surface delivery.

PAYMENT

Account

If you wish to open an account, please contact us for an account form which can be sent by fax or post.

Proforma

Customers who do not hold an account with us may obtain goods on a proforma basis. We will forward an invoice by post or fax and will release the goods once funds have cleared through our account.

Credit Card

We can accept payment by Mastercard, Visa and Eurocard allowing goods to be despatched immediately.